

For an award winning fleet hauling hazardous chemicals, compliance with the FMCSA is paramount.



FLEET NAME

Harms Pacific Transport

LOCATION

Pasco, Washington

FLEET TYPE

HAZMAT

FLEET SIZE

61 Vehicles

KEY RESULTS

- Reduced HOS violations
- Streamlined DOT safety audits
- Widespread driver adoption of e-logs

"THE VOLUME OF PAPER LOGS WAS A NIGHTMARE FOR MY SAFETY DEPARTMENT. KEEPTRUCKIN ELIMINATED ALL OF THE PAPER. NOW DOT AUDITS ARE A BREEZE."

-Tracey Day

How does a fleet of stainless steel tankers that makes regular appearances in truck shows, hauling hazardous chemicals, ensure they are compliant with the FMCSA? That was the question Tracey Day, Logbook Director of Harms Pacific Transport, had to ask himself after a less than stellar DOT audit. Tracy needed a way to catch the hours of service (HOS) violations his drivers struggled with to stay compliant with the FMCSA's regulations.

READY FOR DOT AUDITS

Although they haven't had a DOT audit since using KeepTruckin, Harms Pacific expects different results the next time around. In the past, the sheer volume of paper logs made it impossible for the Safety Department to get around to auditing each day's log.

With KeepTruckin's easy to use interface that notifies both drivers and safety managers of violations immediately, the Safety Department spends a fraction of the time it used to looking over logs.

With the number of violations plummeting, Harms Pacific's office can rest assured that their award-winning tankers carrying hazardous chemicals are being taken care of by the #1 rated electronic logs available: KeepTruckin.

THE COMPLIANCE TEST

Harms Pacific enlisted the advice of the former lead auditor of Washington to determine whether KeepTruckin could legally be used in place of paper logs.

"He not only said that KeepTruckin was legal, but that it was the best program he had come across." Tracey says.

After a two week test the verdict was clear: KeepTruckin was error proof. It caught violations that had plagued his fleet in previous DOT audits, and also supported Canadian HOS rules for when drivers went North of the border.

EASY-TO-USE APP FOR DRIVERS

To serve Harms Pacific's long-term safety needs, the safety solution they selected had to be easy to use. *"I had looked at three other e-log apps before, but none were user-friendly. It was a no-brainer to go with KeepTruckin"* said Tracey.

Some of the drivers in his fleet were hesitant to try an electronic logging app — they assumed it would be more complicated than the paper logs they were used to. However, soon after downloading the KeepTruckin app on his Android phone, Tracey knew that the app met his first requirement of being incredibly easy to use.

"Those drivers that were initially resistant to the idea of electronic logs are now the most loyal KeepTruckin users in our fleet."