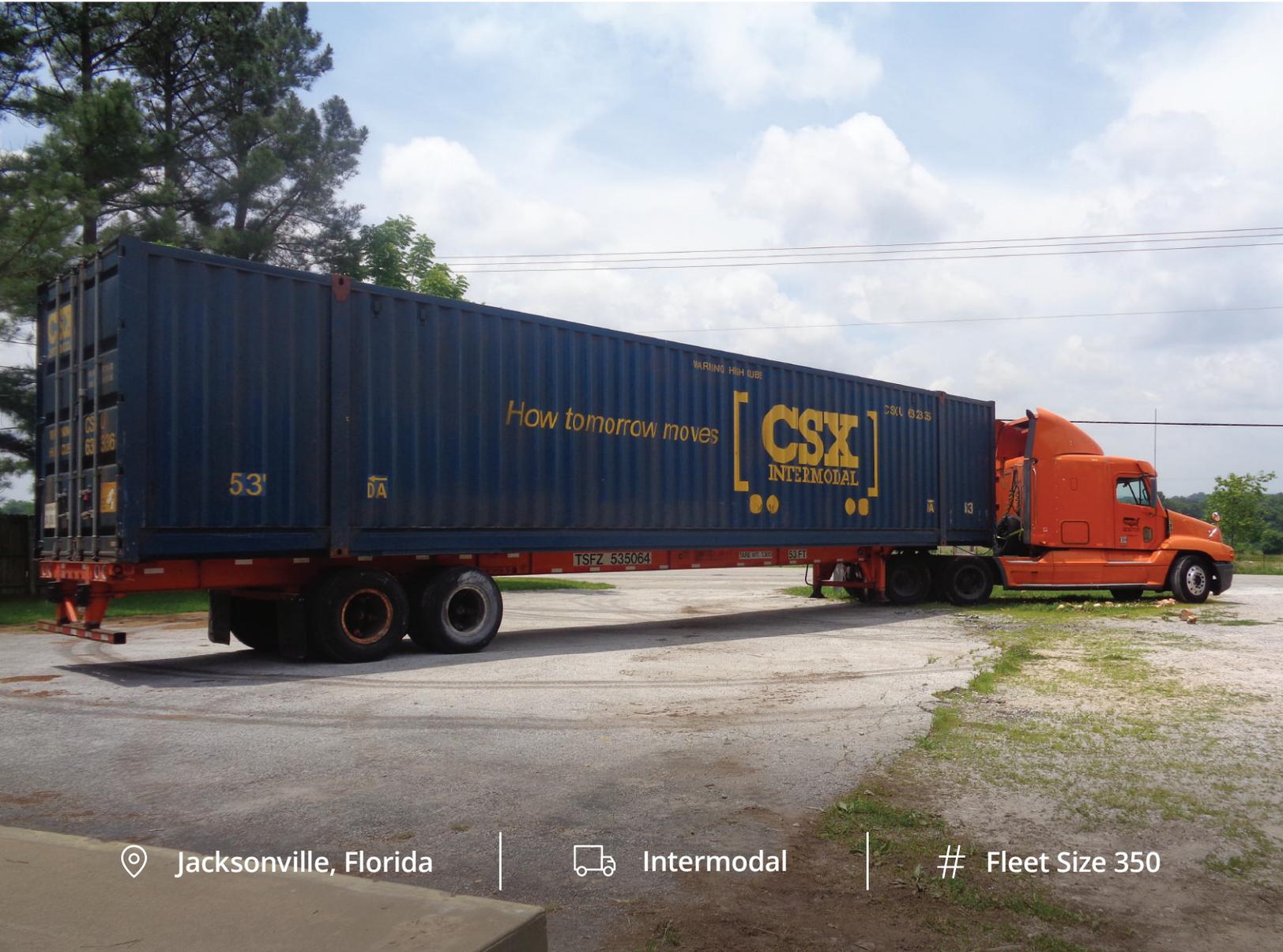


KEEP TRUCKIN



CSX Intermodal

Case Study



📍 Jacksonville, Florida

🚛 Intermodal

Fleet Size 350

CSX Intermodal is a leading intermodal carrier with 350 owner-operators. They were an early adopter of Electronic Logging Devices and had used Omnitracs XRS for years. They had been experiencing usability and data issues and decided to see what the modern ELD market had to offer.

“Our compliance department loves KeepTruckin. The ease of pulling reports and performing searches is a huge time saver.”

-Matt Myers

The evaluation process

CSX wanted an easy-to-use, easy-to-install, reliable solution that would work in all their trucks—even the ones that weren’t mandated.

After closely evaluating Transflo, JJ Keller, and KeepTruckin, the choice was clear.

They chose KeepTruckin for the simplicity and the fact that it worked in every truck in their fleet and on all of their owner-operator’s smartphones.

The driver’s opinion

“Our drivers like the KeepTruckin system a lot better. Our old ELD kept kicking the drivers out and causing frustration. KeepTruckin has been a lot simpler for them to use,” said Matt Myers, Fleet Supervisor at CSX.

Matt also stressed that training drivers has become a breeze and that they pick it up right away.

The compliance department loves it

“Our compliance department loves KeepTruckin. The ease of pulling reports and performing searches is a huge time saver. Flowing between screens and actions is just very smooth,” said Matt.



The support has been an eye opener

Arguably, the biggest change for CSX has been the customer support. In the past, Matt recalled calling the support number and having to follow up again after three days. But with KeepTruckin? Here’s how Matt described his experience:

“With KeepTruckin, I get through to a person right away. Our drivers have also been impressed with the support. If they have a question, they get an answer within five minutes.”

“KeepTruckin has great customer service, is very user-friendly, and is easy to pick up and run with.”

Ready to see KeepTruckin for yourself? [Sign up](#) for a personalized demo today.